# EXHIBIT F

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF DELAWARE

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STEVEN G. MILLETT,

:5 MELODY J. MILLETT,

On Behalf of Themselves and

All Others Similarly Situated,

Plaintiffs,

9

vs. C.A. No. 05-599-SLR

10 TRUELINK, INC., Class Action

11 a Trans Union Company, Jury Trial Demanded

Defendant.

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VIDEOTAPED DEPOSITION OF STEVEN G. MILLETT, a Plaintiff, taken on behalf of the Defendant before Nissa M. Sharp, CSR, CCR #528, pursuant to Notice on the 30th of March, 2007, at the offices of THE CLOON LAW FIRM, 11350 Tomahawk Creek Parkway, Suite 100, Leawood, Kansas.



| 7-1-2   | Sec. 2011. | 224 a 24 | April 19 Kg |   |
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| - M.P.  | 1.7.6      | 1 5      | 1111        |   |

Appearing for the Plaintiffs was
MR. BRYSON R. CLOON of THE CLOON LAW FIRM, 11150
Overbrook Road, Suite 350, Leawood, Kansas
66211.

Also appearing for the Plaintiffs was MR. BARRY R. GRISSOM, 7270 West 98th Terrace, Building 7, Suite 220, Overland Park, Kansas 66212.

Appearing for the Defendant was MR. MICHAEL O'NEIL of DLA PIPER US, LLP, 203 North LaSalle Street, Suite 1900, Chicago, Illinois 60601-1293.

Also present was Heather Schuman of DLA Piper.

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WITNESS: PAGE:

STEVEN G. MILLETT

19 Examination by Mr. O Neil 4



| 1   | Q. And they didn't charge you a fee to          |
|-----|---|
| 2   | provide that information, did they?             |
| 3   | A. I don't recall. No, sir.                     |
| 4   | Q. They didn't charge you a fee for the         |
| 5   | investigation that they had to do to contact 23 |
| 6   | credit grantors, did they?                      |
| 7   | A. I believe that's correct.                    |
| 8   | Q. So, why did you sue Trans Union?             |
| 9   | A. Because they wrote on the same letter        |
| 10  | you're talking about that they had the right to |
| 11  | maintain this information, which was my         |
| 12  | information.                                    |
| 13  | Q. And so that's why you sued Trans Union?      |
| 14  | A. Basically, yes.                              |
| 15  | Q. And you're not aware that the lawsuit        |
| 16  | against Trans Union has been dismissed; is that |
| 17  | right?  |
| 18  | A. Well, if you say so, then I'll have to       |
| 19  | believe you.                                    |
| 2.0 | Q. Well, I don't want you to believe me, I      |
| 21  | just want to establish that you're not aware    |
| 22  | that  |
| 23  | A. Well, there's things going on right at       |
| 24  | this time, you know, that I can't keep up with  |

all this, you know, I mean, I'm a working guy.

| Q. You can't keep up with all what?              |
|--|
| A. With all the lawyer stuff back and            |
| forth.   |
| Q. Because you've filed a number of              |
| lawsuits, haven't you?                           |
| A. Yes, sir.                                     |
| Q. How many lawsuits have you filed?             |
| A. I think five.                                 |
| Q. And are these five separate lawsuits?         |
| Are they all together in one or separate?        |
| A. They were all in one and then they got        |
| separated out.                                   |
| Q. So, after the initial lawsuit was filed       |
| against all five companies, your lawyers decided |
| that that was not a good idea and that they      |
| should file them in separate lawsuits?           |
| MR. CLOON: I'm going to object                   |
| to the form of the question. Lacks foundation.   |
| Calls for speculation.                           |
| MR. O'NEIL: I'll                                 |
| MR. CLOON: Invades the                           |
| attorney-client privilege.                       |
| MR. O'NEIL: I'll withdraw the                    |
| question   |
| Q. (BY MR. O'NEIL) Why did you first sue         |
|  |

| 1          | everybody in one case and then later decide to |
|------------|--|
| 2          | sue them in five separate cases?               |
| <u>.</u> 3 | A. That's something the lawyers came up        |
| 4          | with.  |
| -5         | Q. Okay. And who have you sued,                |
| 6          | Mr. Milletur                                   |
| 7          | A. Ford, Trans Union, Experian, Equifax.       |
| 8          | Is that four?                                  |
| 9          | Q. That's four, yes. Do you think you've       |
| 10         | sued anybody else?                             |
| 11         | A. I guess that s all I can remember.          |
| 12         | Q. Did you ever sue Bank of America?           |
| 13         | A. Oh, yeah, that's right.                     |
| 1.4        | Q. Okay, that's another one.                   |
| 15         | A. Sorry.                                      |
| 16         | Q. That s okay, it's hard to keep all this     |
| 17         | stuff straight. Did you ever sue a company     |
| 18         | called CSC?                                    |
| 19         | A. Yeah, I learned that at the last            |
| 2.0        | deposition I think, yeah.                      |
| 21         | Q. So, prior to that last deposition, you      |
| 22         | weren't aware that a lawsuit was filed against |
| 23         | CSC in your name?                              |
| 24         | A. Yes, sir.                                   |
| 25         | Q. Did that surprise you to find out in a      |

| 1   | deposition that in fact you had sued another     |
|-----|--|
| 2.  | company that you weren't aware of?               |
| 3:  | A. Well, like I said before, all this            |
| 4   | stuff is it's hard for me to keep track of       |
| 5   | all of it. My wife handles most of all this.     |
| 6   | Q. But were you surprised to find out that       |
| 7   | you had actually sued a company that you weren t |
| 8   | aware of?  |
| 9.  | A. Well, yeah.                                   |
| 10  | Q. Were you surprised to find out that           |
| 11  | your lawsuit against Trans Union had been        |
| 12  | dismissed?                                       |
| L3  | A. Today?  |
| 14  | Q. Yeah.   |
| 15  | A. Well, I'm getting kind of confused with       |
| 16  | the Trans Union, Truelink. To me it's all the    |
| 1.7 | same company, but, you know.                     |
| 18  | Q. You mentioned a company called                |
| 19  | Truelink?  |
| 20  | A. Yeah. Isn't that what you represent?          |
| 21  | Q. I thought you said I represented Trans        |
| 22  | Union?   |
| 23  | A. Well, I'm getting confused here.              |
| 24  | Q. Was your recollection refreshed on the        |
| 25  | break that we just took about Truelink?          |

| 1   | MR. CLOON: I'm going to object                   |
|-----|--|
| 2   | to that question. It is argumentative, invades   |
| 3   | the attorney-client privilege.                   |
| 4   | MR. O'NEIL: Are you going to                     |
| 5   | instruct him not to answer that question? .      |
| 6   | MR. CLOON: No.                                   |
| 7   | Q. (BY MR. O'NEIL) Was your recollection         |
| 8   | refreshed about the company Truelink during the  |
| 9   | break that we just took?                         |
| 10  | THE WITNESS: So go ahead and                     |
| 11  | answer?  |
| 1/2 | MR. CLOON; Yes.                                  |
| 13  | A. Yes, sir.                                     |
| 14  | Q. (BY MR. O'NEIL) So, you've heard of a         |
| 15  | company called Truelink?                         |
| 16  | A. Yes.  |
| 17  | Q. Okay. And what's your understanding of        |
| 18  | what that company is?                            |
| 19  | A. That's who represents the credit              |
| 20  | monitoring.                                      |
| 21  | Q. Okay. Have you ever sued Truelink?            |
| 22  | A. That's I'm getting confused again.            |
| 23  | I mean, is it Trans Union or Truelink?           |
| 24  | Q. Well, sir, I'm asking you. Because you        |
| 25  | identified four companies that you sued and then |
|     |  |

|     | 2.9   |
|-----|---|
| 1   | I reminded you about Bank of America and CSC.   |
| 2   | Did you ever sue Truelink?                      |
| 3   | A. I don't recall.                              |
| 4   | Q. Okay. You said that your wife handles        |
| 5   | these things for you?                           |
| 6   | A. Yes, sir.                                    |
| 7   | Q. Does that mean your wife handles the         |
| 8   | litigation?                                     |
| 9   | A. My lawyers do that.                          |
| LO: | Q. Maybe I misheard you, Mr. Millett, but       |
| L1  | I thought you said that you kind of overwhelmed |
| 1.2 | by all of the lawsuits that are filed, and your |
| L3: | wife handles that for you. Do you recall saying |
| L4  | that?   |
| L 5 | A. Yeah, my wife works on this.                 |
| 16  | Q. And what does she do for you as part of      |

- the litigation?
- Well, as soon as I found out that we had -- I had a problem with my identify, I just turned it all over to her. She pays the bills, she, you know, she runs the household.
- Q. And you think filing five or six or seven lawsuits is part of running the household?
- I'm confused by your question. Α. mean...

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| Ĵ.  | Q. Well, you said that she runs the              |
|-----|--|
| 2   | household, right?                                |
| 3.  | A. Right.  |
| 4   | Q. And so do you think filing lawsuits on        |
| 5   | your behalf and managing the litigation is part  |
| 6   | of running the household?                        |
| 7   | A. Well, she's better at this kind of            |
| 8   | stuff than I am.                                 |
| 9   | Q. At litigation you mean?                       |
| 10  | A. She's not a lawyer.                           |
| 11  | Q. Well, what is she better at than you          |
| 12  | are?   |
| 13  | A. She's better at remembering things than       |
| 14  | I am.  |
| 15  | Q. Oh. You told us earlier that she's the        |
| 16  | one that came to you and said we should buy this |
| 17  | credit monitoring product from Trans Union, do   |
| 1.8 | you recall that?                                 |
| 19  | A. Yes.  |
| 20  | Q. Did she also come to you and say,             |
| 21  | Steven, I think we should file all these         |
| 22  | lawsuits?  |
| 23  | A. That was like a we came to the                |
| 24  | decision together.                               |
| 25  | Q. Kind of like you came to the decision         |

| 1   | A. Yes, sir.                                     |
|-----|--|
| 2   | Q. And did you immediately cancel your           |
| .3  | product?   |
| 4   | A. You have to ask my wife that.                 |
| 5   | Q. Well, I'm asking you, sir. Once you           |
| 6   | came to this conclusion that this product        |
| 7   | doesn't work and that you want your money back,  |
| 8   | did you and you don't know if you ever asked     |
| 9   | for the money back, but I'm asking you now, did  |
| 1.0 | you ever cancel the product?                     |
| 11  | A. You'll have to ask my wife that.              |
| 1.2 | Q. I'm asking you, sir.                          |
| 13  | A. I don't know. I don't know.                   |
| 14  | Q. Isn't it true, Mr. Millett, that to           |
| 15  | this day, you're still paying money to Truelink  |
| 16  | for the product that you're now claiming doesn't |
| 1.7 | work?  |
| 18  | MR. CLOON: Objection.                            |
| 19  | Argumentative. But you may answer.               |
| 20  | A. I don't know.                                 |
| 21  | Q. (BY MR. O'NEIL) So, as you sit here           |
|     |  |

- here today, you don't know if you are still buying this product; is that right?
  - A. That's right.
  - Did you ever have a conversation with



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doesnit

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|------|--|
| 1,   | A. Yes, sir.                                     |
| 2    | Q. Okay, And that was a credit monitoring        |
| 3.   | product?   |
| 4.   | A. Yes, sir.                                     |
| ,5   | Q, Did you buy anything else at that time        |
| 6    | from Truelink?                                   |
| 7    | A. Not that I'm aware of.                        |
| 8    | Q. Okay. And that was a product that was         |
| وّ ِ | that provided you with information over a        |
| 10   | period of time, right?                           |
| ll   | A. Right.  |
| 12   | Q. Okay. And how long a period of time           |
| 13   | did that last?                                   |
| 14   | A. I don't know. You said it's ongoing,          |
| 15   | so we must still have it then.                   |
| 16   | Q. And as part of your the credit                |
| 17   | monitoring product you bought, e-mails were sent |
| 18   | from Truelink to your home, right?               |
| 19   | A. Right.  |
| 20   | Q. And, in fact, they weren't sent to your       |
| 21   | e-mail address, but to you re wife s e-mail      |
| 22   | address?   |
| 23   | A. Correct.                                      |
| 24   | Q. Okay. Did you ever see any of those           |
| 25   | e-mails?   |

|            | •  |
|------------|--|
| 1          | A. I think maybe I saw one. Everything is        |
| 2          | honky-dory.                                      |
| 3          | Q. Do you know how often your wife               |
| 4:         | received those e-mails?                          |
| 5.         | A. No, I can't answer that, I don't know.        |
| <b>6</b> ; | Q. Did you ever ask her, ask your wife, if       |
| 7          | she ever got more than one e-mail from Truelink? |
| 8          | A. No. I don't recall asking her that.           |
| 9:         | Q. Do you know when you purchased the            |
| 10         | credit monitoring service from Truelink?         |
| 11.        | A. I can't give you exact date.                  |
| 12         | Q. Can you give me a rough date?                 |
| 13         | A. I think it was like after the police          |
| 14         | report or some time around there.                |
| 15         | Q. Okay.   |
| 16         | A. In general.                                   |
| 17         | Q. Do you know what year that was?               |
| 18         | A. I think it was 2003, I think.                 |
| <b>1</b> 9 | Q. And you told us today that you think          |
| 20         | the product that Truelink sold to you doesn't    |
| 21         | work, right?                                     |
| 22         | A. Yes, sir.                                     |
| 23         | Q. And could you tell me in what ways the        |
| 24         | product doesn't work?                            |
| 2.5        | A. Doesn't tell you if somebody's using          |

| 1   | Q. So you don't know if you have any             |
|-----|--|
| 2   | problem with the advertising that's occurred     |
| 3   | since that date, right?                          |
| 4   | A. Right,  |
| 5   | Q. Have you ever had any conversations           |
| 6   | with your wife about the advertising?            |
| 7   | A. Yeah, that they should change it.             |
| 8   | Q. Okay.   |
| 9   | MR. O'NEIL: Well, looks like we                  |
| 10  | need to change the tape, so let's go off the     |
| 11  | record.  |
| 12  | VIDEOGRAPHER: We are now going                   |
| 13  | off the record at 9:56 AM.                       |
| 14  | (Recess.)  |
| 15  | VIDEOGRAPHER: It is now 9:58 AM                  |
| 16  | and we are back on the record. You may           |
| 17  | continue.  |
| 18  | Q. (BY MR. O'NEIL) Mr. Millett, have you         |
| 19  | ever heard of something called the Credit Repair |
| 2.0 | Organizations Act?                               |
| 21  | A. No.   |
| 22  | Q. Okay. Have you ever heard of something        |
| 23  | called a Credit Repair Organization?             |
| 24  | MR. CLOON: I'm going to object                   |
| 25  | to this line of questioning. Those claims are    |

| بل. | no ronger in this lawsuit, so they're totally   |
|-----|---|
| 2   | irrelevant.                                     |
| 3   | Q. (BY MR. O'NEIL) Have you ever heard of       |
| 4   | something called a Credit Repair Organization?  |
| 5   | A. No.  |
| 6   | MR. CLOON: Same objection.                      |
| 7   | Q. (BY MR. O'NEIL) Are you aware that your      |
| 8   | lawyers claim that Truelink violated the Credit |
| 9   | Repair Organizations Act?                       |
| 10  | MR. CLOON: Same objection.                      |
| 11  | Those claims have been dismissed. They're no    |
| 12  | longer in this lawsuit and they're totally      |
| 13  | irrelevant.                                     |
| 14  | Q. (BY MR. O NEIL) Are you aware that your      |
| 15  | lawyers filed a claim against Truelink alleging |
| 16  | that Truelink has violated the Credit Repair    |
| 17  | Organizations Act?                              |
| 18  | MR. CLOON: Same objection:                      |
| 19  | A. No.  |
| 20  | Q. (BY MR. O'NEIL) To your knowledge, have      |
| 21  | you ever been denied credit based upon          |
| 22  | information prepared by Truelink?               |
| 23  | A. I wouldn't know.                             |
| 24  | Q. I'm sorry?                                   |

I don't know.

- A. I believe she did.
- Q. Oh, okay. Did she have any conversation with you before she began that investigation?
  - A. I don't recall anything.
  - Q. Okay.
  - A. No.

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- Q. So, if I told you that in fact your wife did request an investigation, you wouldn't have any idea what she asked them to investigate; is that right?
  - A. You'd have to ask her.
- Q: I will, sir, but I'm asking, you don't have any idea --
  - A. I don't remember.
- Q. Okay. You mentioned before that your wife is better at remembering things than you are. Do you have a problem with memory just generally or ...
  - A. It's yeah, I'd say so, yeah.
- Q. Okay. Has that made it difficult for you to give assistance in this litigation?

MR. CLOON: I'm going to object to the form of that question. Calls for speculation.



| 1   | A. Can you repeat the question?                |
|-----|--|
| 2   | Q. (BY MR. O'NEIL) Has your memory             |
| 3   | problems made it more difficult for you to     |
| 4   | assist in prosecuting the claims in all of the |
| 5   | lawsuits that you've brought?                  |
| 6   | Á. Yeah.                                       |
| 7   | MR. CLOON: Same objection.                     |
| 8   | A. I believe so.                               |
| 9   | Q. (BY MR. O'NEIL) Okay. And it's made it      |
| 10  | difficult for you to remember things when you  |
| 1.1 | are asked questions in depositions, right?     |
| 12  | A. Yes, sir.                                   |
| 13  | Q. Okay.                                       |
| 14  | MR. CLOON: Are we at a breaking                |
| 15  | point?   |
| 16  | MR. O'NEIL: What time is it?                   |
| 17  | MR. CLOON: It's 11:00.                         |
| 18  | MR. O'NEIL: How much time do we                |
| 19  | have on the                                    |
| 20  | VIDEOGRAPHER: You have about six               |
| 21  | minutes  |
| 22  | MR. O'NEIL: Could we just use                  |
| 23  | the six minutes and we can take a break?       |
| 24  | MR. CLOON: Sure.                               |
| 25  | Q. (BY MR. O'NEIL) Mr. Millett, I'm going      |



| earlier. Mr. Millett, that when your wife first  |  |  |
|--|--|--|
| purchased the credit monitoring product from     |  |  |
| Truelink, that you were kind of you looked at    |  |  |
| some of the marketing that was on the website at |  |  |
| that time? Or maybe I'm wrong. You know          |  |  |
| strike.  |  |  |

A. I think --

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- Q. Go ahead.
- A. Yeah, I think I said that.
- Q. Okay. So, she, Mrs. Millett, purchased the product over the internet, right?
  - A. Correct.
- Q. And did she do it from her computer at home?
  - A. Right.
- Q. And were you sitting there with her in front of the computer at the time?
  - A. I was sitting behind her.
- Q. Okay. Why was it that you were sitting with her while she was buying the product?
  - A. Because I was on my computer.
- Q. Oh, I see. So you were in the same room, but you were doing stuff on your own computer?
  - A. Right.



| 1. | Q. I see. So, you weren't really watching        |
|----|--|
| 2  | her go through each step of purchasing the       |
| 3  | product, were you?                               |
| 4  | A. No.   |
| 5  | Q. Okay. Were you even looking at what           |
| 6  | she was doing at that time?                      |
| 7  | A. Well, I just kind of glanced over there       |
| 8  | and read some stuff, and then I walked back to   |
| 9  | my computer.                                     |
| 10 | Q. What were you reading?                        |
| 11 | A. The what your opening statements              |
| 12 | were.  |
| 13 | Q. You mean the statements on the website?       |
| 14 | A. Well, telling what about what the             |
| 15 | product was, yeah.                               |
| 16 | Q. Okay. And why were you interested in          |
| 17 | looking at that?                                 |
| 18 | A. Just to see what if you had any               |
| 19 | disclaimers in there what you did and didn't do. |
| 20 | Q. So, when you when your wife was               |
| 21 | purchasing the product for you, you were         |
| 22 | particularly interested in                       |
| 23 | A. Oh, I was just reading the activity           |
| 24 | advertisement just seeing what you had in there. |



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But you and your wife had

|    | 102  |
|----|--|
| 1  | already purchased credit monitoring products     |
| 2  | from other companies, right?                     |
| 3  | A. Right.  |
| 4  | Q. And so you were familiar with what the        |
| 5  | product was, right?                              |
| 6  | A. In general.                                   |
| Ż  | Q. Okay. And when your wife purchased the        |
| 8  | products from the other companies prior to       |
| و  | purchasing it from Truelink, were you sitting    |
| 10 | looking at the information on the website during |
| 11 | those earlier purchases?                         |
| 12 | A. I don't think so.                             |
| 13 | Q. Okay. What were you doing on the              |
| 14 | computer while your wife was purchasing the      |

- I think I was playing some video game À or something.
- Is there a reason why your wife was purchasing the product instead of you?
  - Why she was doing it?
  - Q. Right.

product?

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- I just -- I think she was looking at it and she said it was -- it could help us.
- And do you recall that she provided her e-mail address instead of yours?



purchasers of credit monitoring by Truelink, whether or not they were a victim of identity theft or not; is that right?

A. Exactly.

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- Q. Okay. Do you think that if you win this case and if you're appointed the class representative, that all members of the class should get the same money?
- A. That's hard. I don't know how to answer that.
  - Q. Why not?
- A. Well, I don't know what would be fair to the whole class. I don't know.
- Q. Because it depends on the particular harm that each class member suffered, right?
- A. Well, some of them could have been paying longer than others, I mean.
- Q. And some may have actually, in theory if what you say is true, if your allegations are all proven true, some people may have suffered identity theft that they wouldn't have suffered if Truelink's product was as delivered -- was as promised; isn't that correct?
  - A. Right.
  - Q. Those people would really have damages,



| wouldn't they |
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- A. Right.
- Q. And you want to represent those people, right?
- A. I want to represent the class, whoever signed up for this product.
- Q. Well, isn't it fair to say that that kind of customer who suffered identity theft that really could have been prevented by Truelink, that they suffered more damages than somebody who never was a victim of identity theft?
- A. I think it would have to be determined individual case by case.
- Q. Do you recall answering written questions that were posed to you and your lawyers by Truelink in this case?
  - A. Right, my wife helped me with those.
  - Q. Okay, so you do recall it?
  - A. Yeah.
  - Q. Okay. How did your wife help you?
- A. Well, she, like I said before, she handled most of this.
- Q. Did she actually answer the interrogatories for you?



| <u> </u> | A. Yes.  |
|----------|--|
| 2        | Q. Okay. And then did she send them to           |
| 3        | the lawyers after she wrote the answers?         |
| 4        | A. Yeah, I think so. Yeah.                       |
| 5        | Q. Did you look at the answers before they       |
| 6        | were sent to the lawyers?                        |
| 7        | A. Yeah, I looked them over.                     |
| 8        | Q. Did you make any changes to them?             |
| 9        | A. No.   |
| 1.0      | Q. Did you look them over before they were       |
| 14       | sent to the lawyers or just after they were sent |
| 12       | to the lawyers?                                  |
| 13       | A. I don't remember.                             |
| 1.4      | (Millett Exhibit 6 was marked for                |
| 15       | identification by the reporter.)                 |
| 16       | Q. (BY MR. O'NEIL) Whose decision was it         |
| 17       | to have your wife write the interrogatory        |
| 18       | responses rather than you?                       |
| 19       | A. I don't know who I don't know who             |
| 20       | came up with the idea.                           |
| 21       | Q. Was it you, Mr. Millett?                      |
| 22       | A. Well, she knows more, she was doing           |
| 23       | this on my behalf.                               |
| 24       | Q. Was it you that came up with the idea         |

that your wife should be writing the answers

that were directed to you?

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- A. I don't remember.
- Q. Did she tell you that this was the plan? Did she tell you that -- well, strike that.

How did you first learn that there were questions directed to you in this case?

- A. Through the interrogatories.
- Q. Right. Fancy word for questions. How did you learn that Truelink had asked you to answer interrogatories?
  - A. I guess through my lawyers.
- Q. And did you understand that the questions were directed not at both you and your wife, and not at your wife, but at you?
  - A. Right.
- Q. Okay. So, when it was decided by somebody we don't know that actually your wife would be writing the interrogatory answers, did you say, well, wait a minute, I understand that they're directed at me, so maybe I should be writing them?
  - A. I don't know how to answer that.
- Q. Do you want me to have the question reread for you?



|   | 1  |
|---|--|
| 1                                       | A. Well, it's                                  |
| 2                                       | Q. Did you ask for a copy of it?               |
| 3                                       | A. Well, yeah, but I mean, there's e-mails     |
| 4                                       | and I just I never                             |
| 5                                       | Q. Why couldn't you get a copy of it?          |
| б                                       | A. I just couldn't get a copy of it.           |
| 7                                       | Q. Who did you ask?                            |
| 8                                       | A. I asked I asked the I asked my              |
| .9                                      | wife if she had a copy.                        |
| 10                                      | Q. And what did she say?                       |
| 11                                      | A. She'd have to get an e-mail from Joyce      |
| 12                                      | Yeager.  |
| 13                                      | Q. But your wife wasn't able to obtain a       |
| 14                                      | copy of this for you to review in advance of   |
| 15                                      | your deposition?                               |
| 16                                      | A. No. I no.                                   |
| 1:7                                     | Q. So, when did you see this document          |
| 18                                      | then?  |
| 19                                      | A. I think whenever the lawyers handed it      |
| 2:0                                     | out, I think.                                  |
| 21                                      | Q. Let me direct your attention to the         |
| 2.2                                     | second page of this exhibit, Mr. Millett.      |
| 23                                      | A. Second page.                                |
| 24                                      | Q. If you see Interrogatory No. 4 there,       |
| 25                                      | sir. And it asks for some specific information |
| *************************************** | - Metropolitan                                 |
|   | COURT REPORTERS OVERLAND PARK, KANSAS 66210    |

Union, closed quote. Do you see, though, sir?

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It's in the middle of that paragraph, quote, know she had to close accounts which appeared in the letter we got from Trans Union, " closed quote?

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Α. Right.

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Q., Do you know that she actually closed accounts?

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I know she was trying to close I don't know exactly if they got all accounts. closed or everything. I mean...

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Q. That's not what your interrogatory response says though, is it?

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A. That's right.

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Q. Goes on to say, quote, "I know it took her a lot of time to do that and that we spent a lot of money to do that, " closed quote. Do you see that, sir?

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Α. Yes.

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Q. You don't really have any knowledge of that, though, do you?

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I know she was on the phone a lot and I shelled out \$12,000, so, that's correct.

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Q. You shelled out \$12,000 to close accounts?

. 23 24

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No, I shelled \$12,000 to retain



| 1              | lawyers.   |
|----------------|--|
| 2              | Q. To do what?                                   |
| 3              | A. To dispute this stuff.                        |
| 4              | Q. So, you hired lawyers to dispute the          |
| 5              | accounts that Trans Union identified as relating |
| 6              | to Mr. Perez? Is that why you hired lawyers?     |
| 7              | A. You're getting me confused, sir.              |
| .8             | Q. Well, I'm just responding to your             |
| <sup>-</sup> 9 | questions. Because this talks about closing      |
| 10             | accounts   |
| 11             | A. Right, and I said these accounts here.        |
| 12             | Q. Okay. Fine. So, what I'm asking you           |
| 13             | is, did you hire an attorney to help your wife   |
| 14             | close the accounts held by Mr. Perez?            |
| 15             | A. That's not the reason we hired an             |
| 16             | attorney.  |
| 17             | Q. Why did you hire an attorney?                 |
| 18             | A. To help us with this identity theft.          |
| 19             | Q. The \$12,000, was that paid to                |
| 20             | Mr. Adler?                                       |
| 21             | A. Two thousand of it was:                       |
| 22             | Q. Who did you pay the other \$10,000 to?        |
| 23             | A. To Mr. Grissom.                               |
| 24             | THE WITNESS: I was wondering if                  |

Metropolitan

I could take a break?

| 1.        | A. I would say it's 50/50.                       |
|-----------|--|
| 2         | Q. Really? What about Experian, Equifax,         |
| 3         | Fair Isaac, CSC, Bank of America, Ford Motor?    |
| 4         | A. Well, they ve got their portions too.         |
| <b>15</b> | It's all stress related.                         |
| 6         | Q. Well, if it's 50 percent Mr. Perez and        |
| 7         | 50 percent Truelink                              |
| 18        | A. Well, I'll take back that answer.             |
| 9         | Q. Okay. Well, is it fair to say then            |
| ÍŎ        | that of all these stresses in your life, the     |
| Lī        | conduct of Mr. Perez has been the greatest       |
| L2        | stressor?  |
| L3.       | A. It's all it's all proportioned. All           |
| 14        | this.  |
| 1-5       | Q. I understand, sir. But is it fair to          |
| 16        | say that the stress caused by Mr. Perez's acts   |
| L7 .      | is greater than the stress caused by the alleged |
| 18        | failure of the Truelink credit monitoring        |
| 19        | product?   |
| 20        | A. I can't distinguish.                          |
| 21        | Q. Okay. Has the lawsuits created stress         |
| 2,2;      | in your life?                                    |
| 23        | A, Yes.  |
| 24        | Q. Yeah. Have you ever suggested to your         |
| 25        | wife that you wish you had never gotten involved |

|    |                    | 16                                      |
|----|--------------------|---|
| 1  | in these           | lawsuits?                               |
| 2  | Α.                 | I've told her I haven't been happy with |
| 3  | all this           | •                                       |
| 4  | Q.                 | With the lawsuits?                      |
| 5  | $\mathbf{A}_{[*]}$ | With the lawsuits.                      |
| 6  | Q:ex               | But you didn't feel like you could tell |
| 7  | her that           | you'd like to stop the lawsuits, right? |
| 8. | A.                 | That's that, I don't feel that's an     |
| 98 | option.            |   |
| 10 | ¨ Q.               | That's why you felt that you couldn't   |
| 11 | tell her           | that, right?                            |
| 12 | Α.                 | Well, yeah.                             |

- Q. A few pages later, Mr. Millett, there's a page that has Interrogatory No. 14 on it. you see that, sir?
  - Yes, sir.
- And up above, there's an answer to the Q. prior interrogatory. Do you see that?
  - Α. Yes.

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- And your answer is, "I delegated these matters to my wife who handles the finances for our family. Right? Do you see that?
  - Α. Yes.
- It goes on to say, "She has a lot more information about this." Right?



| 1   | A. Yes.  |
|-----|--|
| 2   | Q. But it was Mrs. Millett who was               |
| 3   | providing these interrogatory responses, wasn't  |
| 4   | ite  |
| 5   | A. She was helping me.                           |
| 6   | Q. Oh, she's helping you now? When she           |
| 7   | was helping you, did you say, well, rather than  |
| 8   | saying that you have a lot more information, why |
| 9   | don't we just give it to them? Did you suggest   |
| 10  | that to your wife?                               |
| 11. | A. I don't understand the question.              |
| 12  | Q. Well, you told us earlier that your           |
| 13  | wife wrote the responses. Do you recall that?    |
| 14  | A. Right.  |
| 15  | Q. Okay. But now you're kind of stepping         |
| 16  | back from that and now you're kind of saying     |
| 17  | that she helped you, right?                      |
| 18  | A. You got me all confused.                      |
| 19  | Q. Okay. Who wrote the responses?                |
| 20  | A. My wife did.                                  |
| 21  | Q. Okay. And when you reviewed them, did         |
| 22  | you read them? Did you read each response?       |
| 23  | A. Yes.  |
| 24  | Q. And when you read this one, my question       |
| 25  | is, did you wonder since she's providing the     |

| W | hy  | you  | decided | to  | dismiss | youi | c.  | laims | against |
|---|-----|------|---------|-----|---------|------|-----|-------|---------|
| E | qui | fax? |         |     |         |      |     |       |         |
|   |     | A    | That!s  | wha | at thev | camé | 110 | with  |         |

- The state of the state of
- Q. Who's "they"?
- A. My lawyers.

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- Q. Is this another situation where you felt like you didn't -- you couldn't disagree?
- A. I don't -- can -- I'm not understanding you.
- Q. Well, earlier I asked you about the hassles of the litigation and how you really wished in retrospect that all this litigation wasn't going on and it was consuming all of your time and creating all this stress. Do you recall that conversation?
  - A. Yes.
- Q. And you said but you felt like you couldn't change the decision. Do you recall that, sir?
  - A. Yes.
- Q. Okay. So, when your lawyers suggested that you settle with Equifax, was it another situation where you felt like you couldn't change the decision?

MR. CLOON: I'm going to object



# EXHIBIT G

#### IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF DELAWARE

| STEVEN G. MILLETT, MELODY J. MILLET<br>On Behalf Of Themselves and All Others<br>Similarly Situated, | r. j                                 |             |            |
|--|--------------------------------------|-------------|------------|
| Plaintiffs,  | \<br>\<br>\<br>\<br>\<br>\<br>\<br>\ | Case No. 05 | -599-SLR   |
| TRUELINK, INC.,<br>A Trans Union Company,  |                                      |             |            |
| Defendant:   | <i>)</i>                             |             | <b>∉</b> + |

# RESPONSE TO PLAINTIFFS' FIRST REQUESTS FOR ADMISSION TO DEFENDANT TRUELINK, INC.

Defendant TrueLink, Inc., now known as Trans Union Interactive, Inc. ("TrueLink"), by its attorneys, hereby responds to Plaintiffs' First Requests for Admission to Defendant TrueLink, Inc. as follows:

#### GENERAL OBJECTIONS

- 1. TrueLink objects to the definition of "Consumer," as overly broad and unduly burdensome.
- 2. TrueLink objects to the definition of "Credit Monitoring" as overly broad, unduly burdensome, vague and ambiguous.
- 3. TrueLink objects to the definition of "Customers," as overly broad, unduly burdensome, and seeks information that is neither relevant to the claims or defenses of any party in this litigation, nor reasonably calculated to lead to the discovery of admissible evidence insofar as the definition includes persons who purchased Credit Monitoring from Trans Union, LLC. TrueLink further objects as it is unclear whether the

Page 35 of 47

term "customer" referenced in certain Requests for Admission is intended to refer to the term "Customer."

- 4. TrueLink objects to the definition of "Identity Theft" as overly broad, unduly burdensome, vague and ambiguous. TrueLink further objects as it is unclear whether the term "identity theft" referenced in certain Requests for Admission is intended to refer to the term "Identity Theft."
- 5. TrueLink objects to the definition of "Defendant," "You," and "Your," as overly broad, unduly burdensome and seeks information that is neither relevant to the claims or defenses of any party in this litigation, nor reasonably calculated to lead to the discovery of admissible evidence insofar as the definition includes "any parent corporations and holding companies with which the Defendant is associated . . . "
- 6. TrueLink objects to each and every Request for Admission to the extent that it calls for information protected from disclosure by the attorney-client privilege or other applicable privilege, and/or is otherwise protected from disclosure on the basis of the attorney work product doctrine.
- 7. TrueLink incorporates each of these general objections into each Response below.

#### REQUESTS FOR ADMISSION

Please admit that Credit Monitoring does not provide complete protection from identity theft.

RESPONSE: TrueLink objects to Request No. 1 as overly broad and unduly burdensome, and because the phrase "complete protection from identity theft" is vague and ambiguous. Subject to and without waiving the foregoing General Objections and

2 **%** 

#### CERTIFICATE OF SERVICE

I, Heather Schuman, an attorney, depose and state that on this 12th day of July, 2007, I caused a frue and accurate copy of the above and foregoing Response to Plaintiffs' First Requests for Admission to Defendant Truelink, Inc. to be served upon Attorneys of Record via First Class, U.S. Mail and electronic mail, addressed to said counsel as indicated below:

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